



National
Autistic
Society



Autism-friendly checklists

Use these lists to see how autism-friendly
your organisation or company is and which
areas you need to work on.



Accessible service checklist

Do you have information about autism?	Yes No
Has this been shared with your team?	Yes No
Do you have autism champions?	Yes No
Do you know how to respond if a customer tells you they are autistic?	Yes No
Does your team understand reasonable adjustments and know which can be made within your venue/service?	Yes No
Do you have any contacts with local branches/groups who you could invite to talk to your team or provide feedback on services/resources?	Yes No
Have you organised training for your staff?	Yes No

Notes

Accessible environment checklist

Have you identified areas of your venue that might cause sensory challenges to autistic people, such as noise, bright lights etc?	Yes No
Are your lights adjustable?	Yes No
Is the temperature in your building adjustable?	Yes No
Do you have an alternative route through your building avoiding noisy/crowded areas?	Yes No
Do you have information such as sensory floor plan or map that could be provided for autistic people?	Yes No
Do you have a quiet space available?	Yes No
Are there any specific initiatives such as an autism hour or opening early?	Yes No

Notes

Blank area for notes.

Accessible information checklist

Does your website or information leaflets provide information on quiet and busy times, list reasonable adjustments that can be made?	Yes No
Is there information about how autistic people can request adjustments and who they can speak to?	Yes No
Is there visual information such as photos?	Yes No
Does your building have clear signage?	Yes No
Do your staff feel confident communicating with autistic people - for example, allowing extra processing time?	Yes No
Are maps and floor plans available online and/or at your venue?	Yes No
Do you have a way to collect feedback from autistic people to improve your information?	Yes No

Notes